

PRIVACY POLICY

Your security is a value we protect everyday

1. Privacy Protection

ENIGMA Srls guarantees that the processing of data sent via e-mail or electronic forms is compliant with the provisions of the privacy code as better specified in the information note. The site uses tracking systems of users' browsing habits (Cookies¹).

2. Information note on privacy

ENIGMA Srls carries out some processing of personal data sent by e-mail or electronic forms (contact section, subscribers forms). These activities are necessary to satisfy requests, suggestions and for all commercial, administrative and informational purposes related to our activity.

In this regard, pursuant to and for the purposes of the European Regulation (EU) on Privacy 2016/679 GDPR (General Data Protection Regulation) we provide the following information about the treatment we intend to carry out.

3. Methods of processing

The processing will be carried out through the collection, processing and comparison of data and through the use of IT or telematic tools for which appropriate security measures are used, to ensure confidentiality and to avoid undue access to the same by third parties or of unauthorized subjects. The activities will be carried out through automated and computerized procedures, exclusively at our data processing systems or other subjects linked by contractual relationships (ISP).

² The owner of the processing of personal data is ENIGMA Srls.

4. Data communication

As part of this processing, personal data may only be used for organizational and management purposes for services rendered.

5. Rights of the interested party

What is the right to protection of personal data?

The right to the protection of personal data is a fundamental right of the individual under the Charter of Fundamental Rights of the European Union (Article 8). Today it is protected by [Regulation \(EU\) 2016/679](#) of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95 / 46 / EC (general regulation on data protection), as well as various other Italian and international legislation. In particular, thanks to it every individual can claim that their personal data are treated by third parties only in compliance with the rules and principles established by law.

The [Regulation \(EU\) 2016/679](#), applicable from 25 May 2018 regulates the processing of personal data regardless of whether the treatment is carried out in the European Union or not, and when performed by the owners or managers established in the EU or in a place under the law of a Member State of the EU by virtue of international public law (for example the embassy or consular representation of a Member State), and when the holder or manager is not established in the European Union but the activities of treatment concern:

- the supply of goods or the provision of services to the aforementioned interested parties in the European Union, regardless of the obligation of a payment of the interested party;
- monitoring their behavior to the extent that such behavior takes place within the European Union.

The Code regarding the protection of personal data (Legislative Decree 30 June 2003, No. 196) remains in force limited to those provisions that do not conflict or do not overlap with those of the Rules and are compatible with it. An upcoming legislative decree will adapt its provisions to the European discipline.

Regulation (EU) 2016/679 provides for specific protection and safety measures to be applied and obligations to be fulfilled when processing personal data and recognizing the party concerned certain rights that can be exercised by contacting the holder directly (Articles 15 to 22), with some exceptions.

Right to access personal data

It is possible to ask the data controller (public entity, company, association, party, physical person, etc.) to provide information on the possible processing of their personal data, as well as obtaining the availability of all personal information held by owner himself.

In particular, you can ask to know

- a) what is the origin of the personal data processed;
- b) the purposes and the legal basis of the processing;
- c) the existence of an automated decision-making process, including profiling;
- d) the identification details of the data processor (owner, manager, designated representative in the territory of the Italian State, recipients);
- e) the retention period of personal data.

Right to rectification, cancellation, limitation of processing, portability of personal data

The Regulation (EU) 2016/679 (Articles 15 to 22), has expanded the rights granted to the interested party with reference to data concerning him, making them more incisive in our reality increasingly permeated by the use of new technologies and use of the network. The interested party can ask who is processing his personal data that these are:

- a) rectified (because incorrect or not updated), possibly integrating incomplete information;
- b) deleted, if:
 - the data are no longer necessary for the purposes of pursuing the purposes for which they were collected or processed;

¹ See section Cookie Policy.

² Page 2, Point 8 - Data Holder

- the interested party revokes the consent or opposes the treatment; or
- the data are processed unlawfully or must be deleted to fulfill a legal obligation;

and if there are no other treatments for which data are considered necessary (freedom of expression and information, performance of tasks in the public interest, treatment related to public health, etc.).

c) limited in the relative treatment, if:

- the data are not accurate or are processed unlawfully and the interested party opposes their cancellation;
- although the holder no longer needs it for processing, the data are necessary for the data subject to assert a right in court;

d) transferred to another holder (so-called portability), if the treatment is based on consent or on a contract with the person concerned and is carried out by automated means.

Note: The data controller, if he has made personal data public and is obliged to delete them, taking into account the available technology and implementation costs, takes reasonable measures, including technical ones, to inform the data controllers who are processing personal data of the request by the party to delete any link, copy or reproduction of his personal data

Opposition right

It is possible to oppose the processing of personal data:

- for reasons connected with the particular situation of the person concerned, to be specified in the request;
- (without having to motivate the opposition) when the data are processed for direct marketing purposes.

In relation to the processing of personal data, it is possible to assert the following rights for: updating, rectification, cancellation or integration of their data by writing to: info@enigmasolutions.it

6. Contact / registration forms

Contact forms:

The contact forms used by ENIGMA allow the user to establish a contact in order to request and receive information in relation to the services / products offered by ENIGMA on the website www.enigmasolutions.it

The data provided at the time of completing the contact form are:

- OBJECT:** object of contact
- E-MAIL:** e-mail address where the user wishes to receive the requested information from ENIGMA.
- MESSAGE:** body of the text related to the description of the requested information.

Note:

The information obtained from the contact forms will in no way constitute databases for ENIGMA.

The purpose of collecting the aforementioned data is to establish an exchange of information with the user through digital correspondence (e-mail) in relation to the products / services offered by ENIGMA Srls.

The data, once the aforementioned purpose has been completed, will be deleted and will not be used by ENIGMA in any activity and method different from what was previously mentioned.

Registration forms: The registration forms allow the user to create a personal USER profile on the www.enigmasolutions.it website. "Personnel" means a reserved space accessible only and exclusively to the holder of the LOGIN data (Password and user name / mail).

This space allows the user the following activities:

- Management of your profile (change of user name and password change)
- Product management
- Product activation request

Note:

The purpose of collecting the aforementioned data is to establish an exchange of information with the user through digital correspondence (e-mail) in relation to the products / services purchased offered by ENIGMA.

The user can verify, through the authentication, the status of the products purchased, make the registration, request activation, request assistance on the product.

The data, once the aforementioned purpose has been completed, will remain available in ENIGMA for the activities of: administration, management and assistance on products purchased / activated.

The data relating to the user profile and the profiles themselves, which do not match within them: ENIGMA products regularly purchased, registered and activated or awaiting activation and which together have a long period of inactivity, (12 months from the date of self-profiling), will be deleted and removed permanently from the site: www.enigmasolutions.it

7. Legal Notes

Use of the site

In no case ENIGMA Srls will be held responsible for any damage caused directly or indirectly by access to the site, by the inability or impossibility of accessing it, by entrusting it and using it in relation to the information contained therein.

Copyright

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ENIGMA Srls reserves the right to modify the website contents as well as legal remarks at any time and without prior notification.

8. Data holder

ENIGMA Srls

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P.IVA 02678640901

REA SS 195730

info@enigasolutions.it



Consult the website www.enigasolutions.it regularly in the LEGAL NOTES section.

Thank you

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